TELEPHONY TOOLBAR
INSTALLATION GUIDE

Welcome

The Telephony Toolbar is a carrier class lightweight desktop communications management product for Windows users of Microsoft® Outlook®, Internet Explorer (or Mozilla Firefox), and the Voice Pilot Internet Telephony service.

Software Installation

 In your Web browser go to: http://support.estreet.com
Search the E Street Knowledgebase for: TELEPHONY TOOLBAR and click to download the latest Toolbar.

Launch the executable installer - Follow the prompts to complete the installation of the software.

First Use

When starting Telephony Toolbar for the first time some elements need to be configured. Once configured, users can proceed to use Telephony Toolbar without needing to reconfigure.

Before configuration, the Telephony Toolbar looks like:

1. Click on the Options button in the toolbar.
2. Click on the **ACCOUNT** tab.
3. Enter your Username and Password. Username is your VoIP phone number, Password is your VoicePilot Web Portal http://voicepilot.estreet.com password.
4. Check the **SAVE USERNAME** and **SAVE PASSWORD** options.

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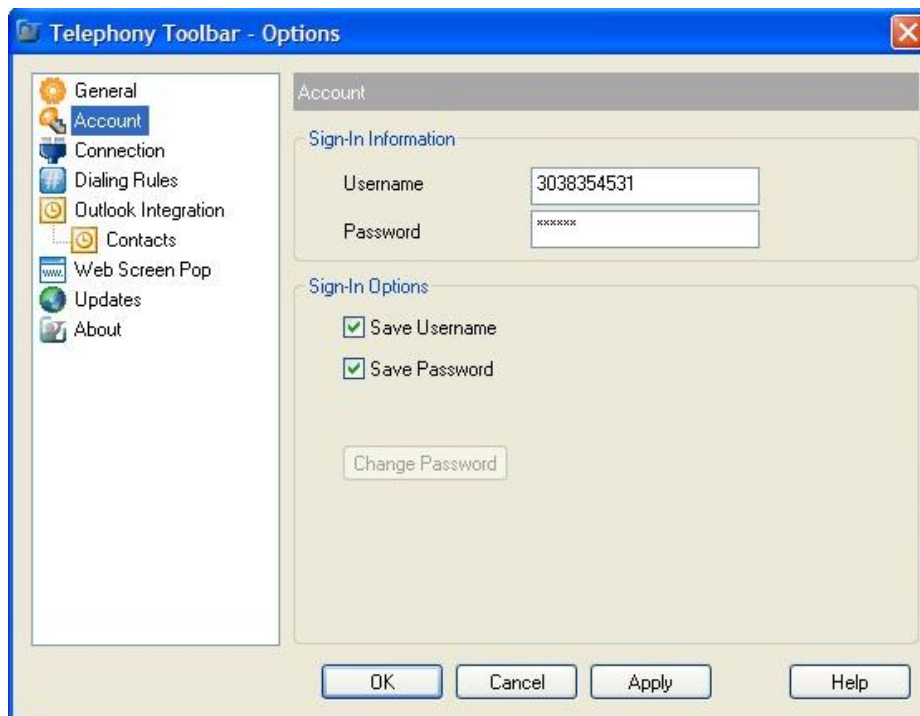
5. Click on the **CONNECTION** tab.
6. Enter Host Address **toolbar.estreet.com** and Host Port **2208**.
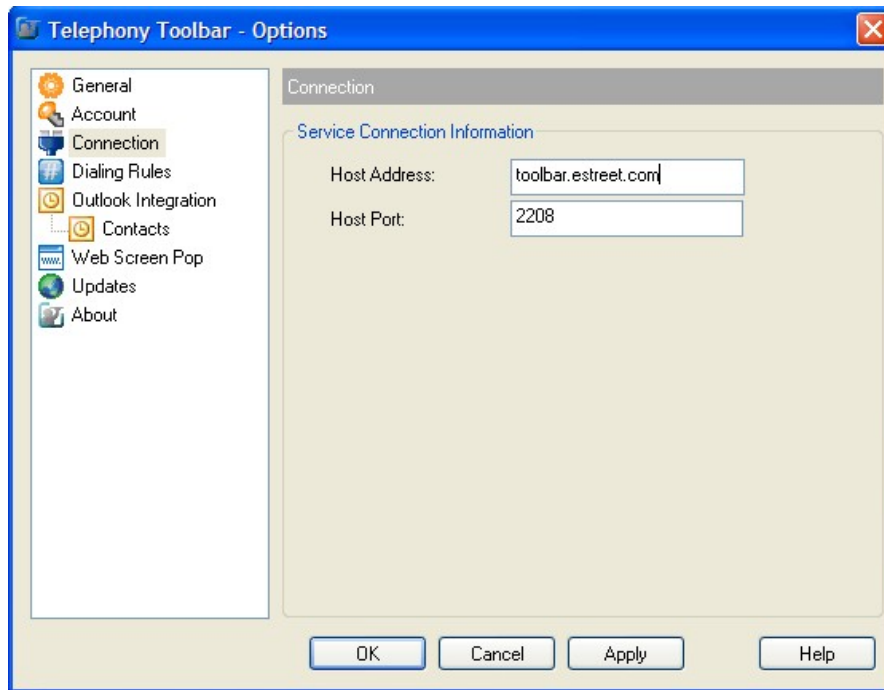
7. Click on the **GENERAL** tab.
8. Check **AUTO LOGIN WHEN CONNECTED TO NETWORK.**
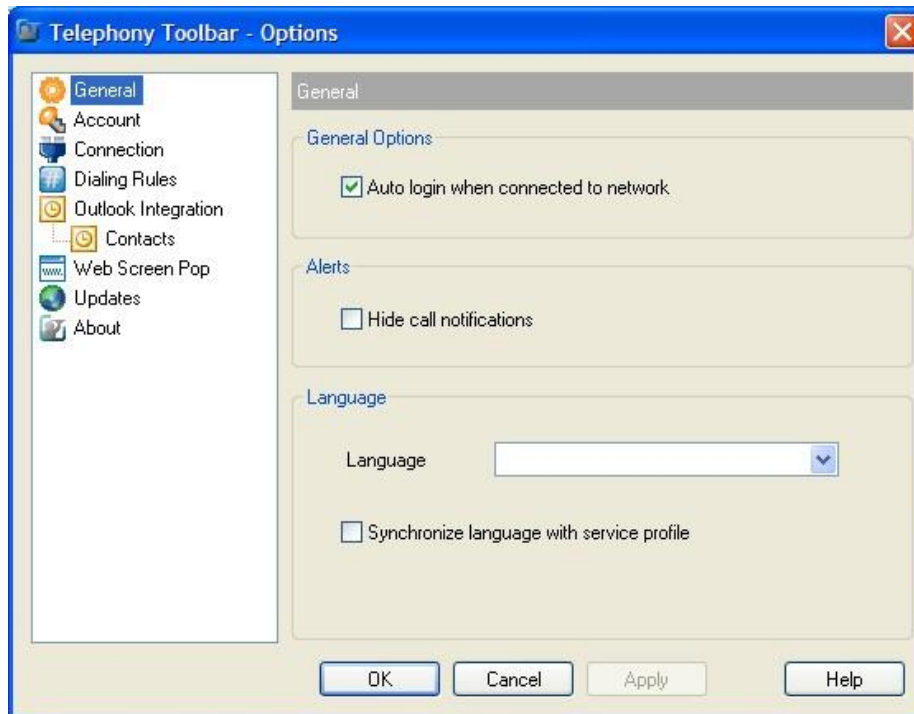
9. Click **OK** to save your settings and exit the dialog

10. Click the login button [icon] and if your configuration and credentials are correct the toolbar will be displayed as follows (note the green login button and the colorized icons).

Explorer

Outlook

Access Features from Outlook Toolbar

Dial Contact
Click to dial an Outlook Contact's business, home, or mobile phone.

Connect
This shows if you are logged into the Voice Pilot platform.

Dial Other
The dial other drop down remembers the last 10 dialed numbers for quick selection.

Options
Pre-configured general connection settings, and where you enter login during initial set-up.

Services
Configure incoming call control features (Call Forward Options), Simultaneous Ring and/or Voice Messaging Options.

Remote Office
Enable a remote location (home, hotel) to act as your work phone.

Web Express Profiles
Enable pre-configured profiles – None, In Office, Out of Office, Busy, and Unavailable.

Call Forward All
Turn on/off the ability to forward all incoming calls to a specified phone number.

Call Forward No Answer
Turn on/off the ability to forward all incoming calls to a specified phone number if your phone isn't answered after a specified number of rings.

Do Not Disturb
Turn on/off the ability to send calls directly to voice-mail (busy greeting).

Call History
View missed, dialed and received calls.

Call Forward Always
Turn on/off the ability to forward all incoming calls to a specified phone number.

Personal Directory
Access your personal directory.

Conferencing
Click to view conferencing info, or to join/start a web conference.

Group Directory
Access the company-wide group directory.

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